THE DECLINE AND FALL OF A TECH STARTUP

Bilkent University Oct 2020





Sarp Ulas



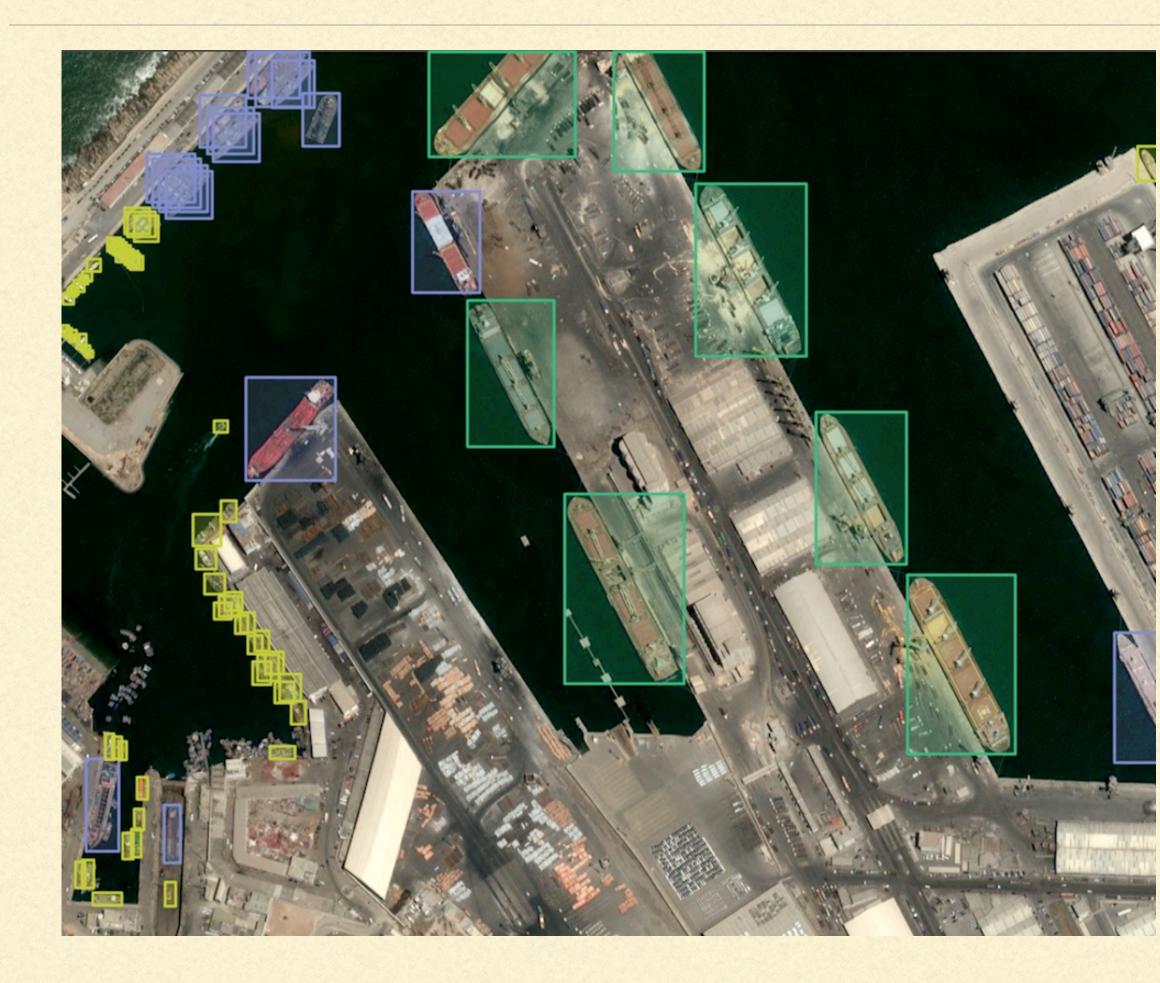
ABOUT PRESENTER

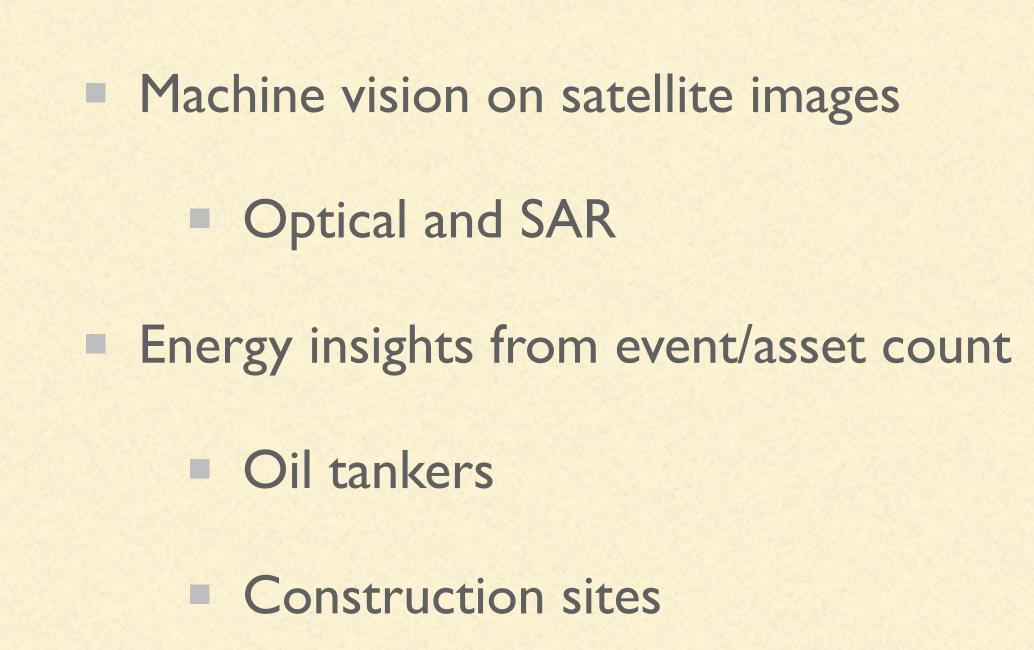
Currently leading novit.ai

Bilkent UniversityBSc Computer Engineering (2010)University of WarwickMSc Electronics Engineering (2011)University of OxfordMBA (2016)



CURRENT WORK







BILKENT CYBERPARK - 2011

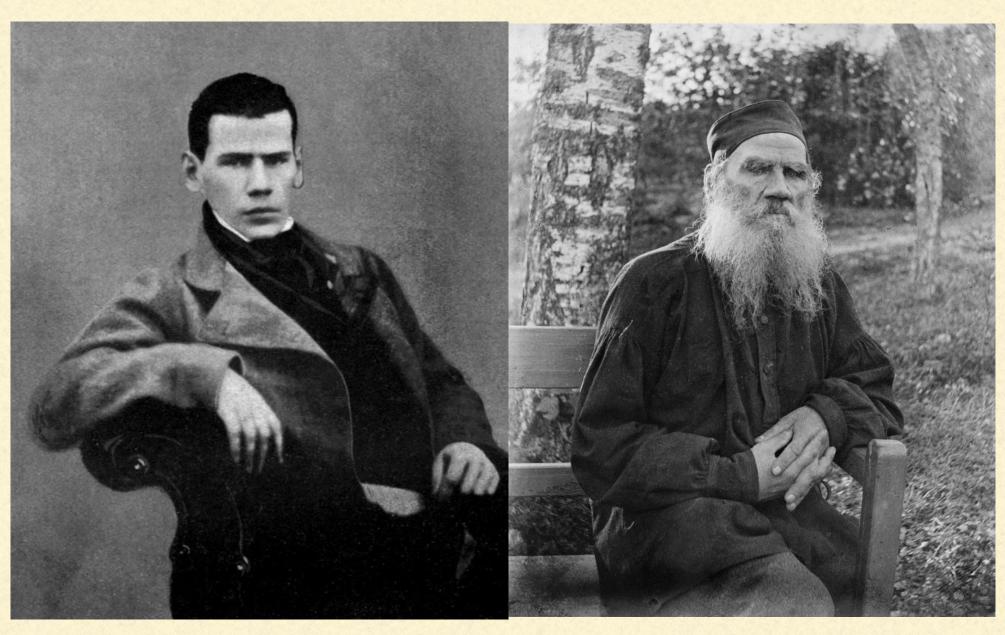
ANNA KARENINA PRINCIPLE

"All happy families are alike; each unhappy family is unhappy in its own way."

Evolutionary success does not depend on a single positive trait but on lacking any number of possible negative traits

- Applies to new businesses
- More to learn from various failures than successes
- Try not to be one the one failing yourself

- Lev Tolstoy



Tolstoy at the age of 20 & 70 (Wikimedia Commons)

WHAT IS A STARTUP?



"A startup is an organization formed to search for a repeatable and scalable business model."

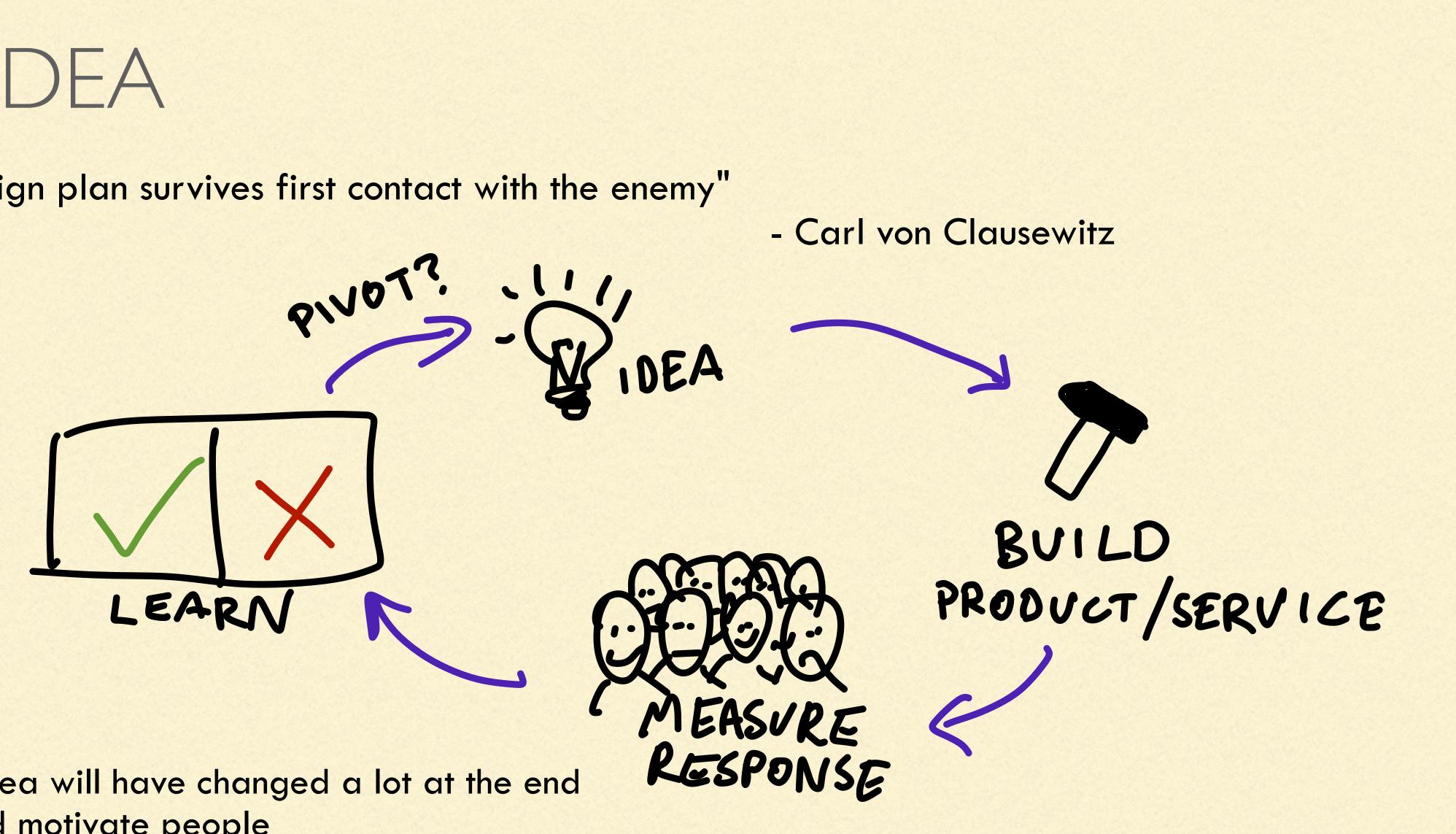
- Steve Blank

WHERE TO START?

Idea? Team? Customer?

THE IDEA

"No campaign plan survives first contact with the enemy"

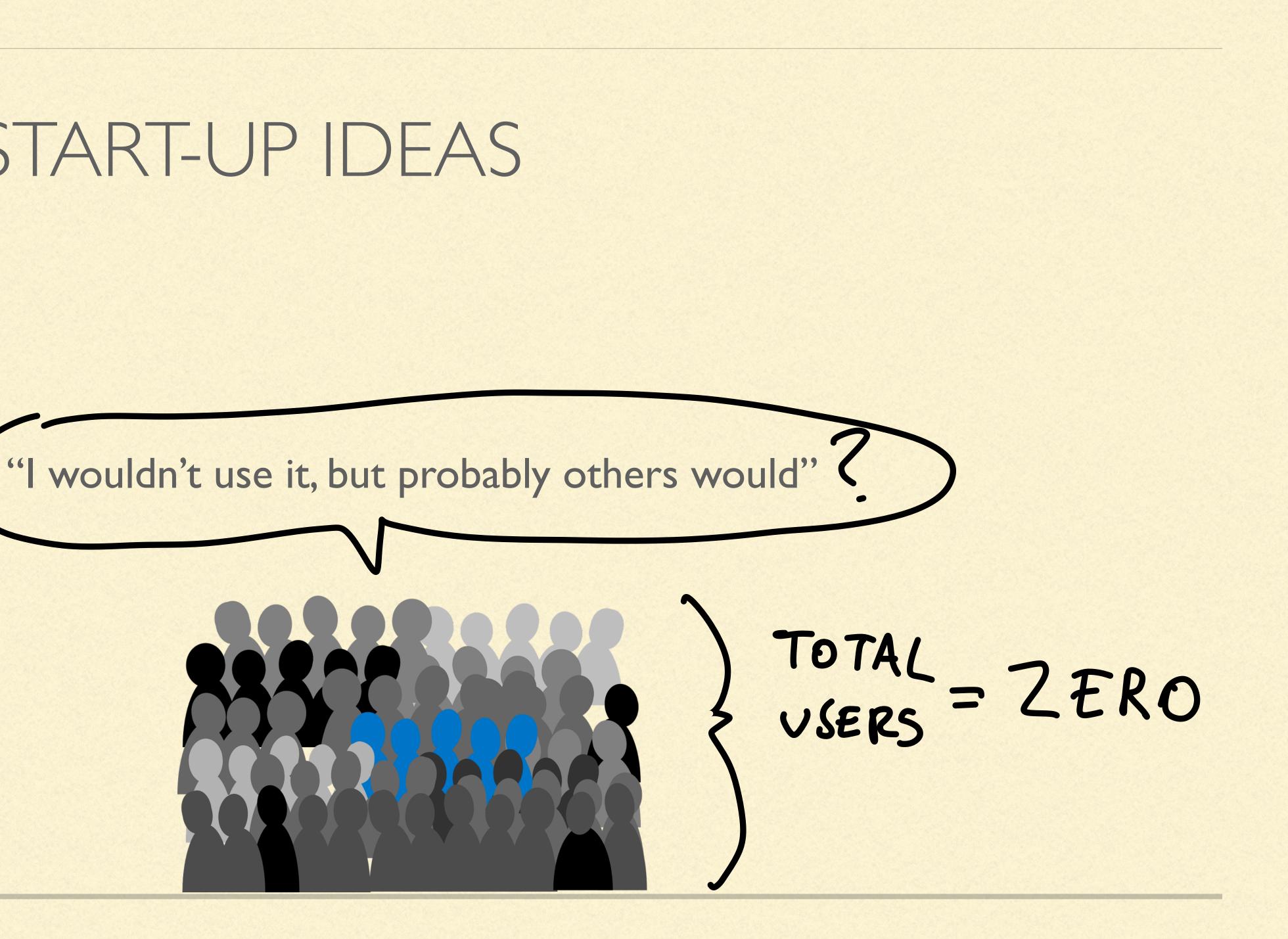


- Original idea will have changed a lot at the end
- Idea should motivate people
- Would this product/business still exist if not for you?

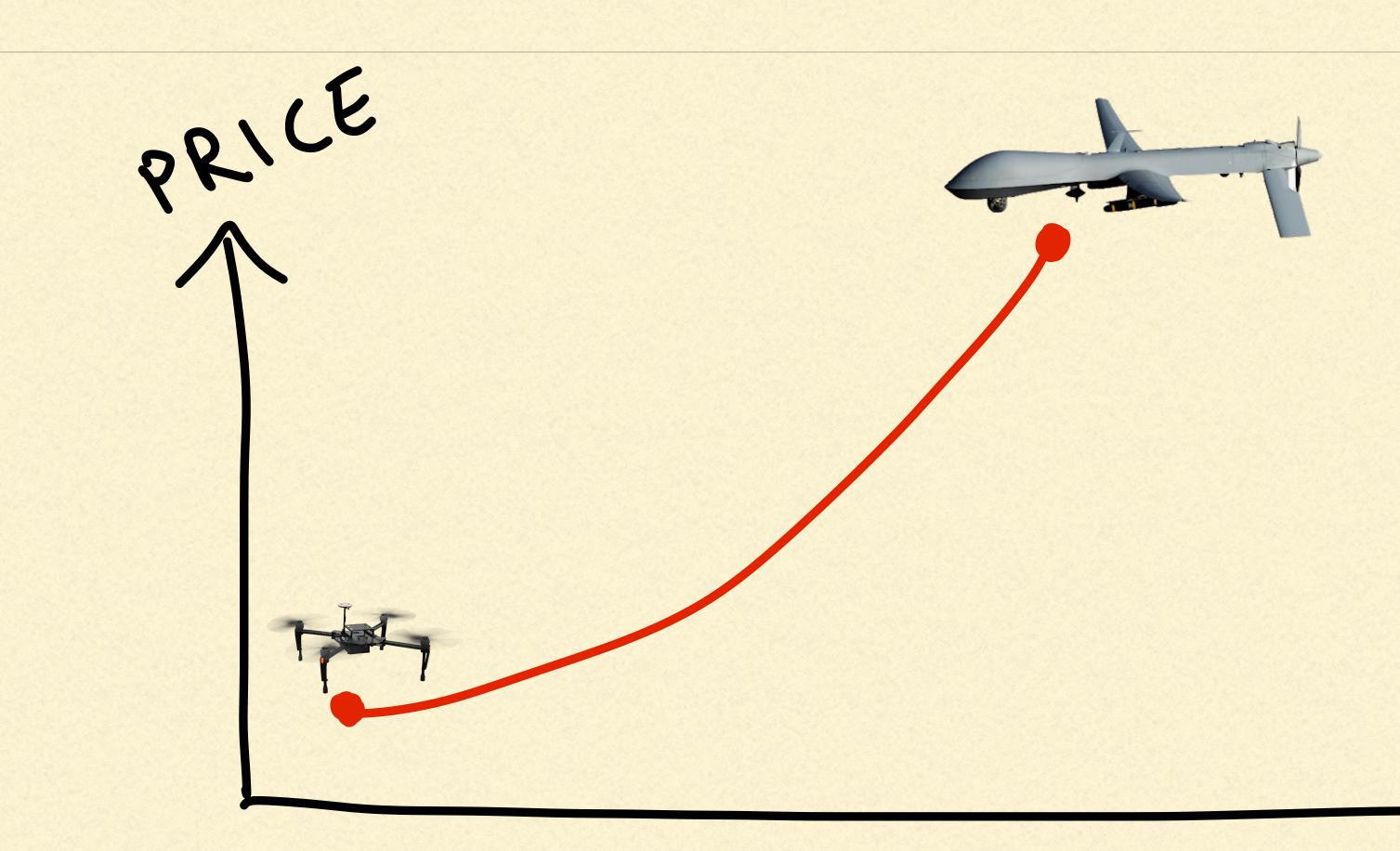
SITCOM START-UP IDEAS

"I wouldn't use it, but probably others would"

SITCOM START-UP IDEAS

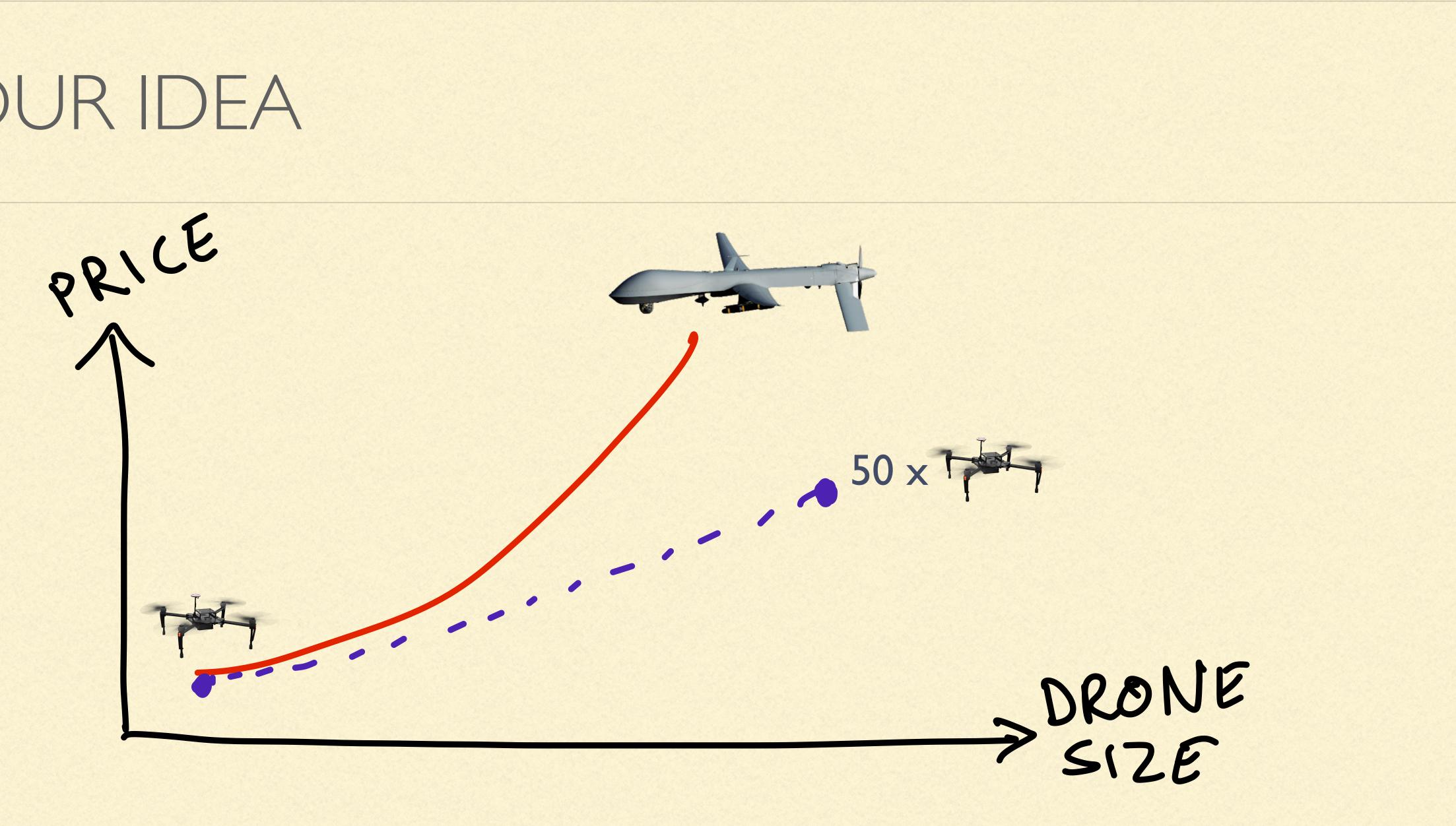


OUR IDEA





OUR IDEA



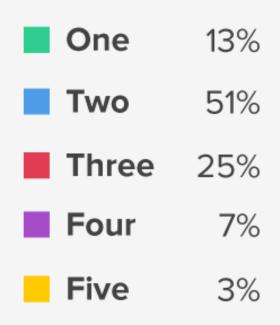
TEAM

Number of founders per portfolio company

Of the 177 FundersClub companies for which we have founder data



Number of Founders



FundersClub[®]

Have core competencies covered "I'll just hire a coder" "We'll hire a marketer" Single founder is too stressful Funders will question ability to convince 2-3 Founders seem to be the sweet spot Similar to university group projects

OURTEAM

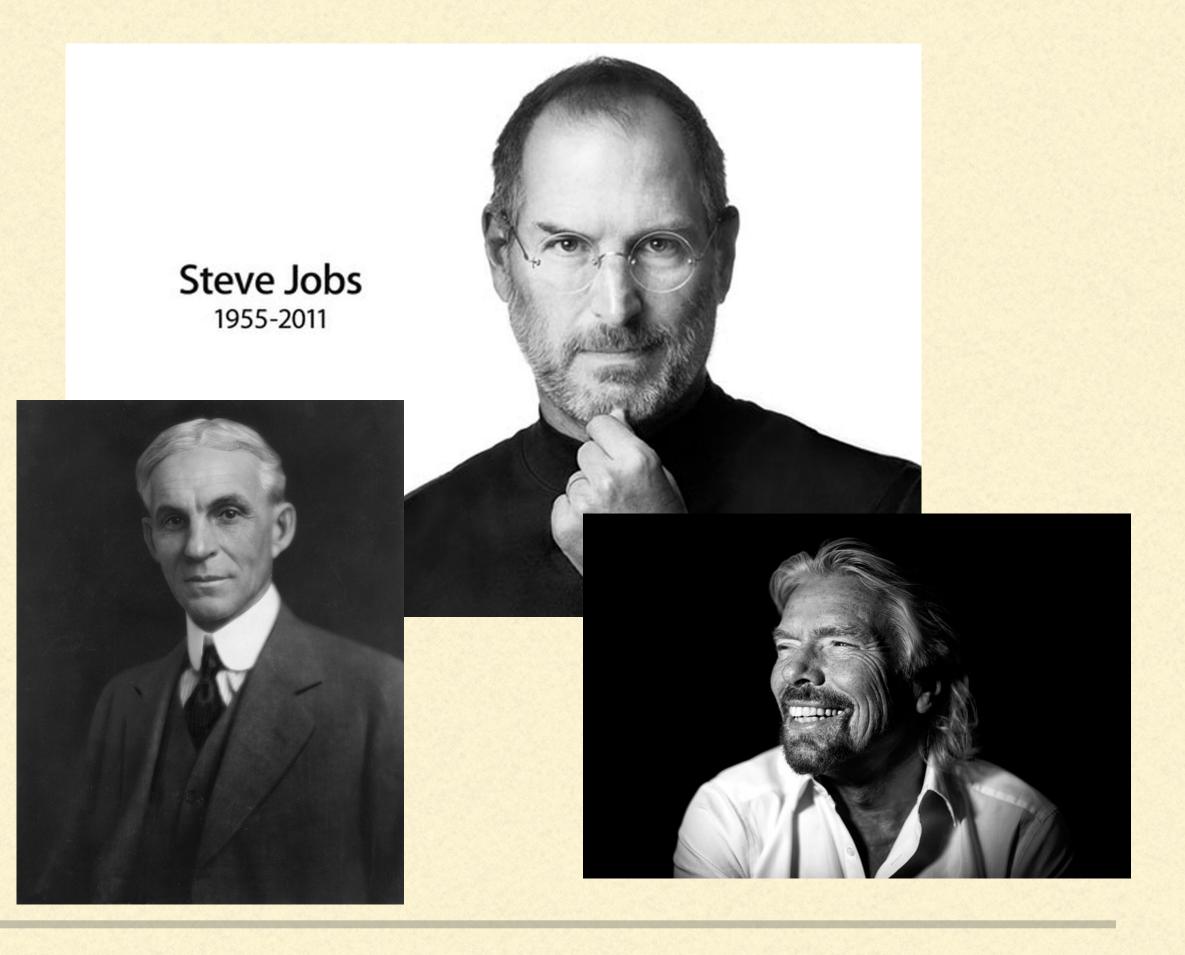


All good friends from Bilkent undergrad
IxCS 2xEE IxIE
One other EE grad had said no
These are people you'll spend 80+hrs/week so you should probably like them in the first place

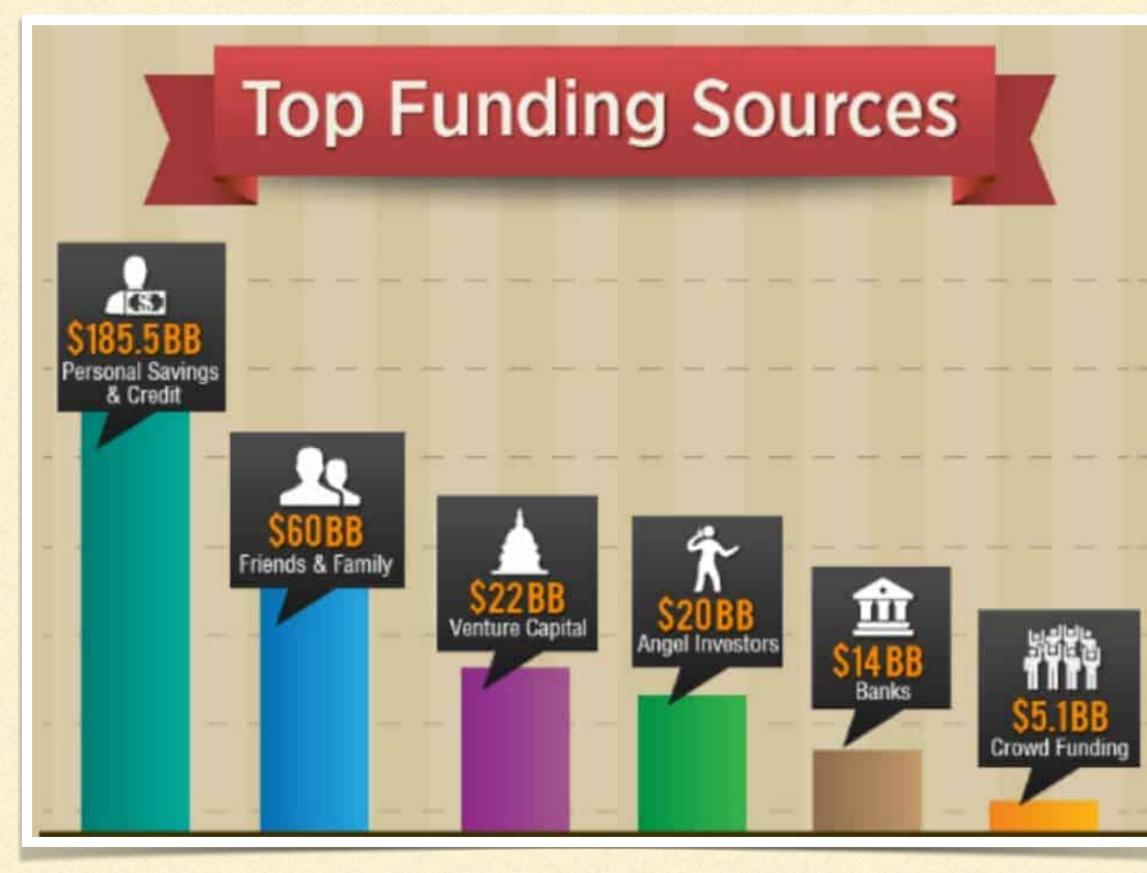


THE HEROIC ENTREPRENEUR

- Some larger than life figure always meant for greatness
- Always suffers some setbacks but keeps going
 - "Hero's journey"
 - Easy to read narratives



FUNDING



(accelerate-agency.com)

Bootstrap

- Friends & Family
- Angel
- VC
- Grant
- Customer Funding

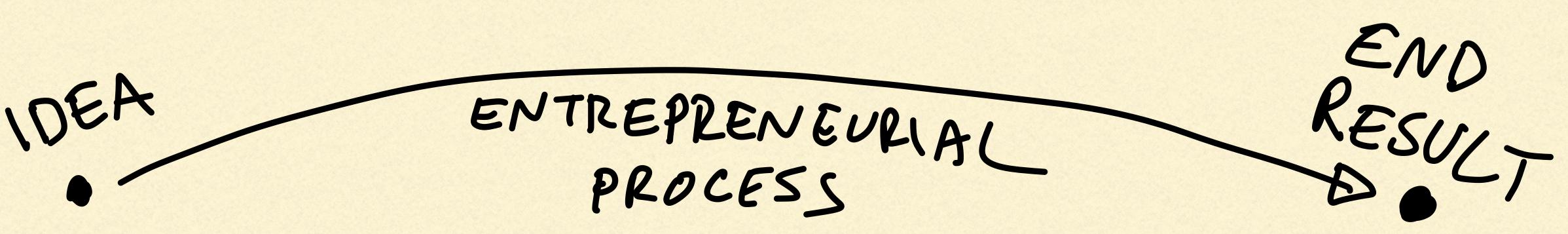
OUR FUNDS





Invisible Bootstrap

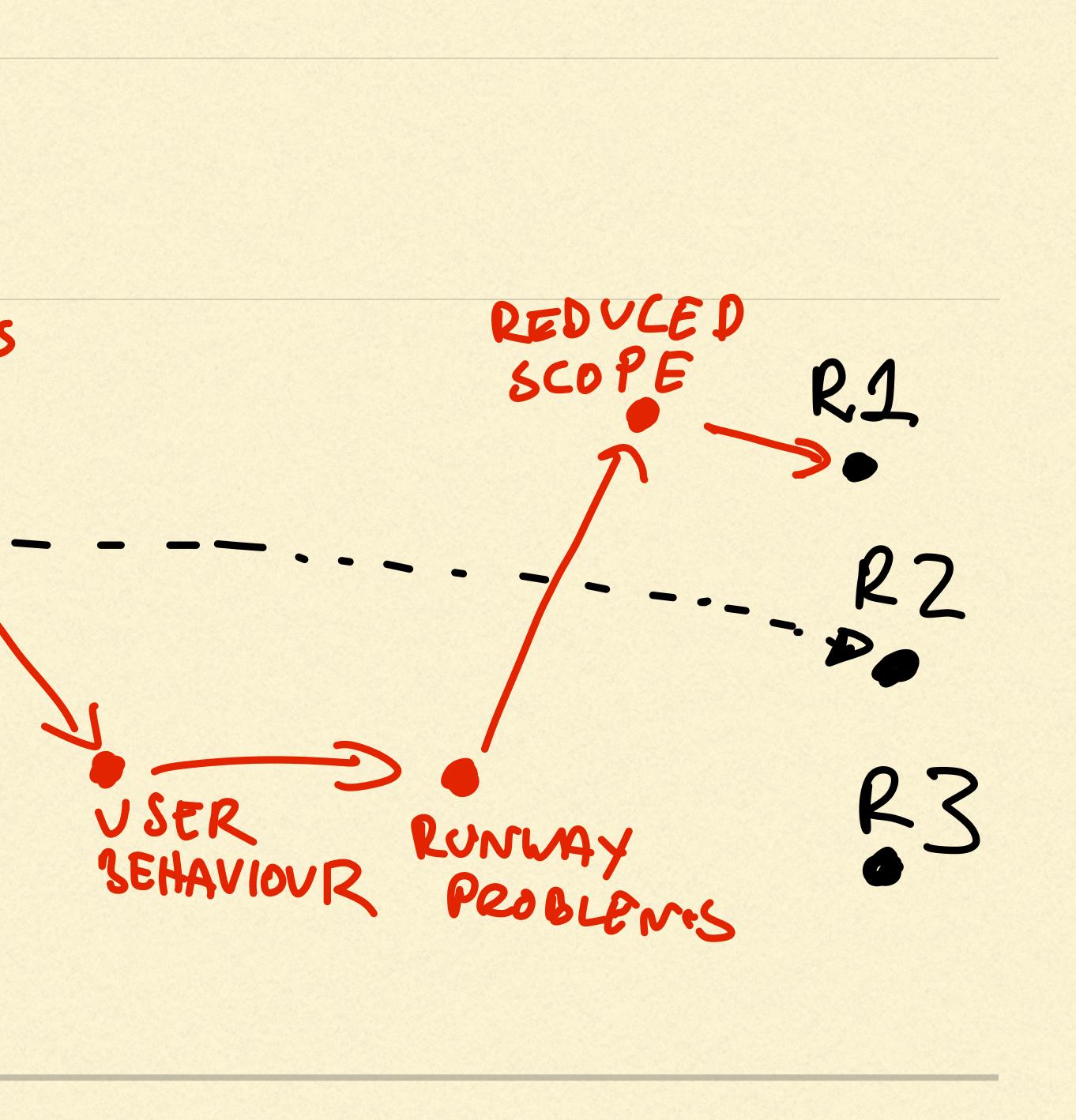
BUSINESS PLAN





ITERATIVE PROCESS

39516NJPS DEA FEEDBACK



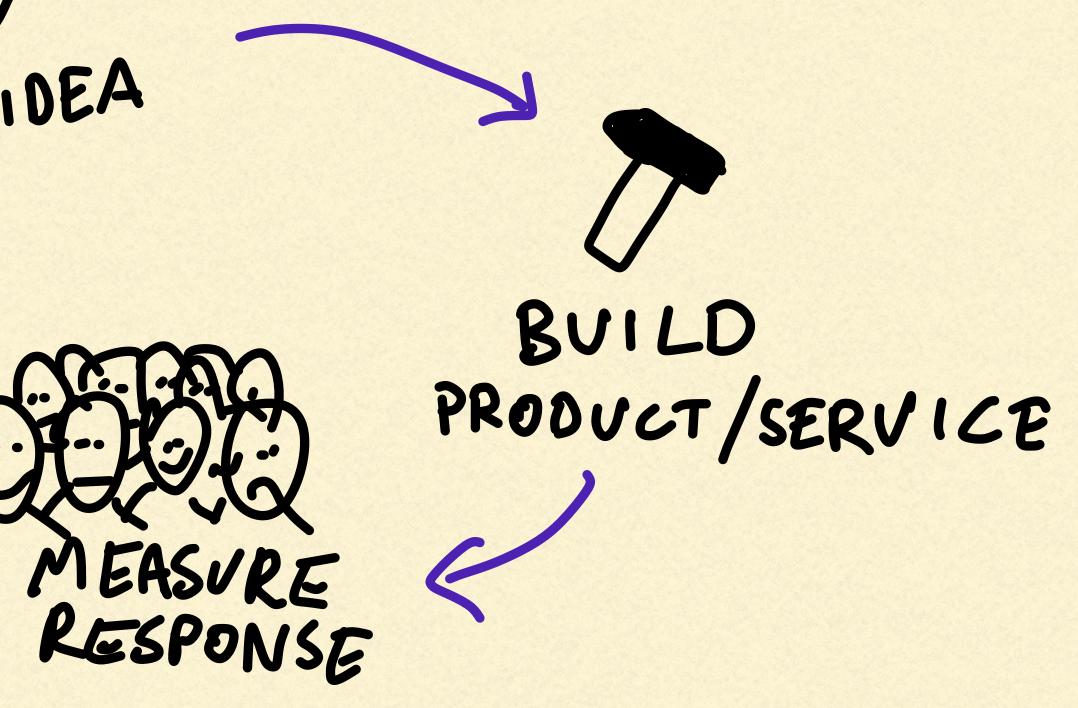
BUILDING THE PRODUCT

"A good plan violently executed now is better than a perfect plan next week."

81V07? LEARS



- George S. Patton



BUILDING THE PRODUCT

"A good plan violently executed now is better than a perfect plan next week."

Successful startups seem overworked at start:

- Shipping early gets you faster feedback
- Building fast preserves runway

Avoid new & cool tech OUTSIDE your focus area

- Fancy new hardware with essential drivers "coming soon"
- That cool programming language used by 12 people

- George S. Patton



Patton (Wikimedia Commons)



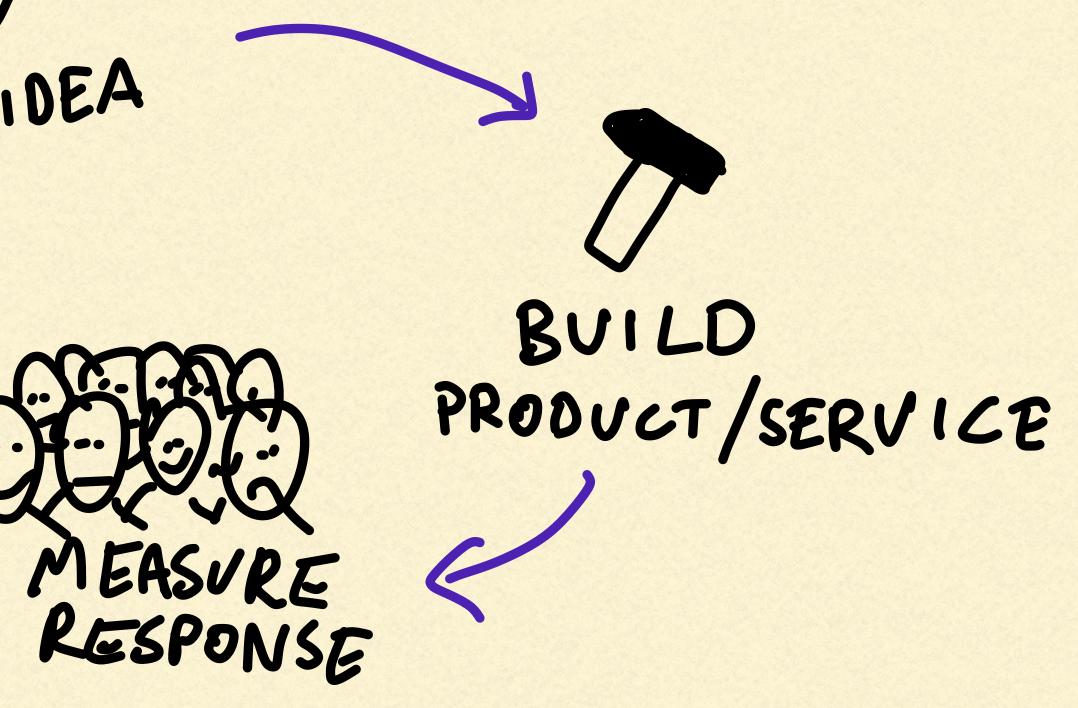
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CORPORATETHINGS





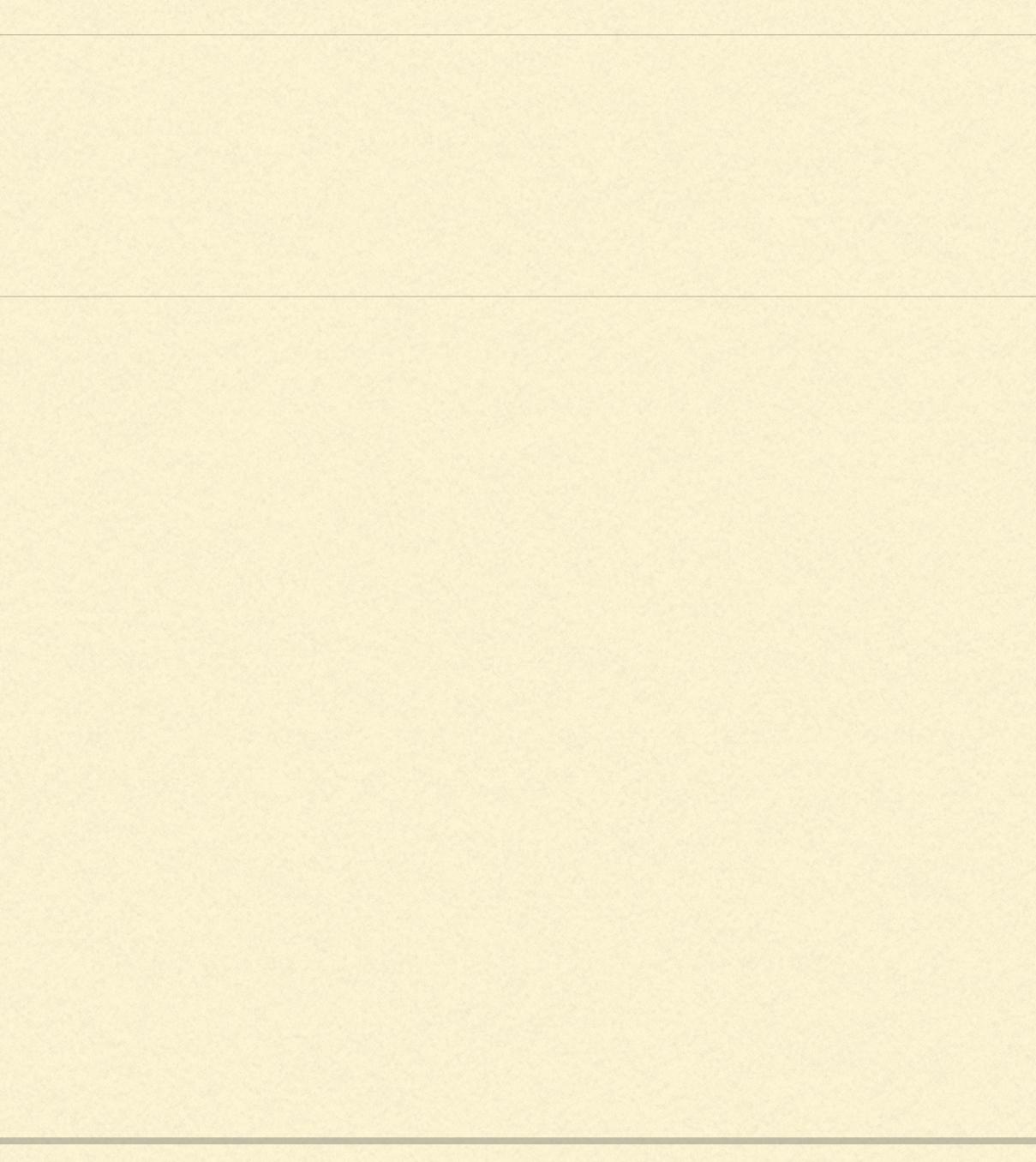
- Accountant
- Company Logo
- Website
- Business Cards
- Parking Permits etc.

CUSTOMER DEVELOPMENT



- Know your buyer
- Don't sell what you have, understand their problem
- B2B talks with enterprise/large buyers
 - Try to invoice them for \$I

OUR SALES



CARGO CULT

"The form is perfect. It looks exactly the way it looked before. But it doesn't work (...) they follow all the apparent precepts and forms, but they're missing the essential parts" - Richard Feynman

Copying cosmetic features without understanding how it works



LIVE ACTION ROLEPLAYING (LARP)



BUSINESS

Has customers

Responsible for delivering

Solves a problem

Hard numbers as metrics

People care about the product

LARP

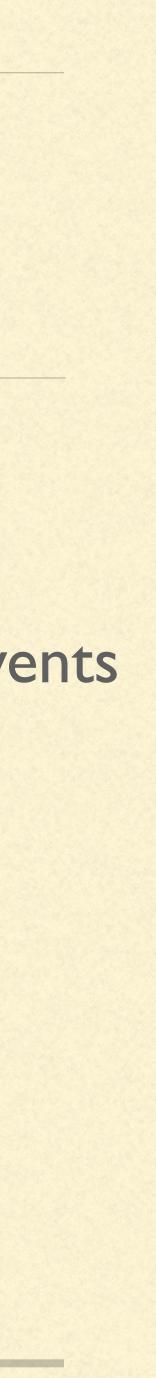
Has ideas

Responsible for attending cool start-up events

Tries to invent problems

Metrics in the form of a novella

People care about their lifestyle and titles



EPILOGUE

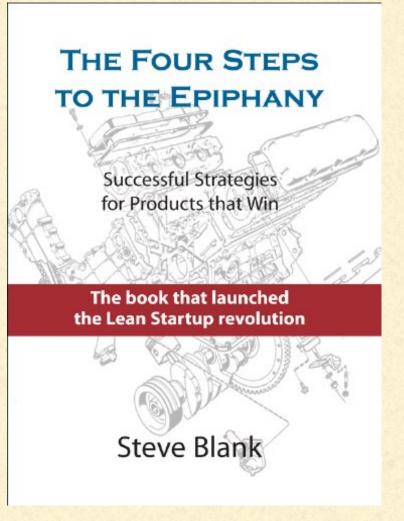




RECOMMENDED READING/WATCHING

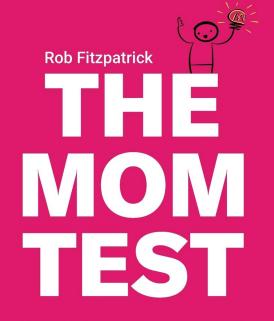
- Y-Combinator Startup School
- Four Steps to Epiphany, Steve Blank
- The Mom Test, Rob Fitzpatrick

Y Combinator



"Ounce for ounce, there's no better way to learn what customers want and will buy than this wonderful little book. If you want your new product or new business to succeed, start here."

– **John Mullins** Author of *The New* Business Road Test



How to talk to customers and learn if your business is a good idea when everyone is lying to you